



RENEWABLE ORGANIC CORE CARE AND MAINTENANCE

Although Beaulieu® Renewable Organic Core Flooring (ROC) is durable, all floor coverings require some care to look their best; many problems can be prevented before they occur. The type and frequency of traffic on your flooring will determine the frequency of maintenance needed. The type of flooring and even the color will also have some bearing on how much care may be necessary. For example, solid color flooring will show scuffs, scratches, dirt and general wear to a greater degree than multi-colors of chips or patterns. Of course, white or light colors will show staining to a greater degree than darker colors. For this reason, solid color and white floorings should receive special attention about preventative maintenance and the amount of care provided. Proper selection when choosing the type and style of flooring will help prevent maintenance related problems after installation.

INITIAL CARE

Following installation, clean with a recommended no-rinse product sprayed onto a microfiber cloth or microfiber handle mop. Do not spray directly on the floor.

REGULAR MAINTENANCE

- Sweep, vacuum or dust mop with a non-treated mop regularly as dirt, abrasive and non-abrasive, are the most common threat to your flooring. If the particles are not removed regularly, they can damage the finish and surface of your flooring leaving unsightly scratches that can take away from the beauty of your flooring. Vacuum using air suction only; do not use a vacuum with a beater bar head and be certain that the wheels of the vacuum do not damage the finish.
- Periodically clean the floor with PH neutral cleaning products made specifically for wood composite floors. Frequency will depend on the amount of traffic the floor receives. Follow the label instructions closely.
- Remove spills or liquids immediately using a soft and absorbent cloth. Use a recommended cleaning product to clean up any residue left from the spill. Do not allow spills or liquids to remain on the floor for an extended period of time as it may cause damage to your flooring.
- A lightly dampened mop can be used for spot cleaning.

PREVENTIVE MAINTENANCE

- Never use other types of floor covering cleaning products such as sheet vinyl, ceramic tile cleaners, etc.
- You can clean your floor with a slightly damp mop, but do not flood your floor with water or other products. Standing water must be promptly removed.
- **Do not use** steam mops, oil soaps, liquid or paste wax products or other household cleaners that contain lemon oil, Tung oil, floor finish shines, bleach, vinegar, polishes or ammonia. Do not use products that may leave a residue which could make the floor slippery or sticky and will cause your floor to appear dull. The use of these products could damage the flooring, leave a discoloring residue, cause swelling, and warping that voids the warranty.
- **Never** use scouring powder products, steel wool or abrasives.
- Use non-staining fabric-faced glides, casters or felt pad protectors under the legs of furniture to prevent scuffing and scratching. Make sure to keep the pad protectors free of abrasive dirt. Periodically check the pads and change them accordingly.
- Keep pet's nails trimmed and paws clean and free of dirt.

- Use a dolly or protective sheets of plywood when moving heavy objects.
- When moving heavy furniture, do not slide it on your flooring. It is best to pick up furniture completely to protect the flooring.
- Remove shoes with spiked or damaged heels before walking on the floor.
- Do not use rugs or mats with solid rubber or vinyl backings. Use non-staining rugs and mats.
- Maintain normal interior humidity levels. The range should be between 40% and 70%. Use a humidifier or dehumidifier if necessary.

STAIN REMOVAL CHART

TYPE OF STAIN	CLEANING METHOD
Rubber smears, shoe heel scuffs, dirt from the street, coloured pencil, oil crayon	Dry brushing, with non-scouring pad.
Fruit, berries, milk, beer, wine, tea, lemonade	Wipe off immediately with absorbent cloth, or suitable laminate cleaner if dried on and dry wipe afterwards.
Urine, blood	Wipe off immediately with damp cloth, or dry brushing with white nylon pad if dried on; wipe off any clinging residue with suitable laminate cleaner, dry wipe afterwards.
Nail polish, shoe cream, varnish, lubricating oil, tar, felt tip pen, ink, mascara, lipstick, carbon paper, typewriter ribbon	Wipe off with cloth soaked in solvent, e.g. acetone, concentrated vinegar, nail polish remover, universal thinners - use sparingly in each case with very little solvent and only on the stain: Observe safety regulations!
Chocolate, film of fat/grease, cooking oil	Suitable laminate floor-cleaning product

Homeowner Obligations

To maintain warranty coverage and ensure fast and easy warranty service, the homeowner is responsible for the following:

- Keep five (5) planks of the laminate flooring product after installation for testing purposes.
- Keep and be able to provide the original sales receipt or documentation illustrating proof of purchase of the product.
- Keep and be able to provide the original proof of installation of the product.
- Make sure the flooring is installed according to Beaulieu® Installation Instructions.
- Keep a list of cleaners used to maintain the flooring.

Please visit our website at beaulieucanada.com for the most up-to-date version of this document as it may have been revised and updated since this printed version.

Warranty Guide as well as Installation Instructions can also be found on our website at beaulieucanada.com, or you may contact your retailer.